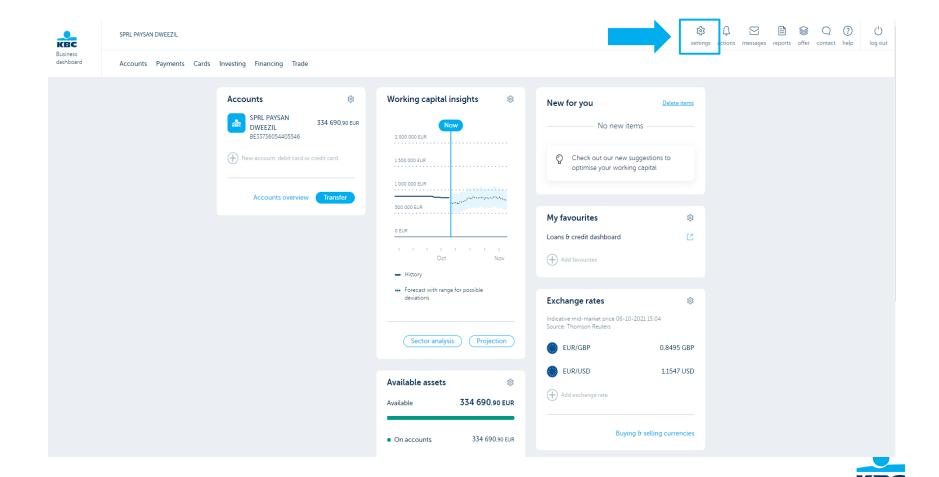
Step-by-step guide

KBC Business Dashboard:

activate mail alerts



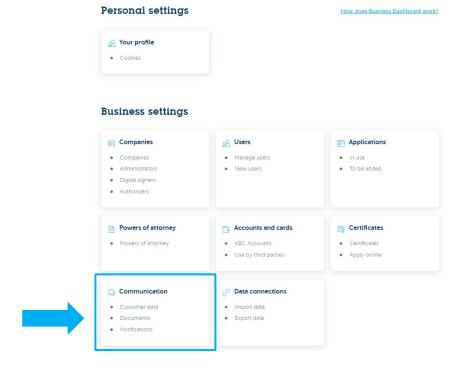
## Step 1: Go to "settings"



## Step 2: Open"Communication"





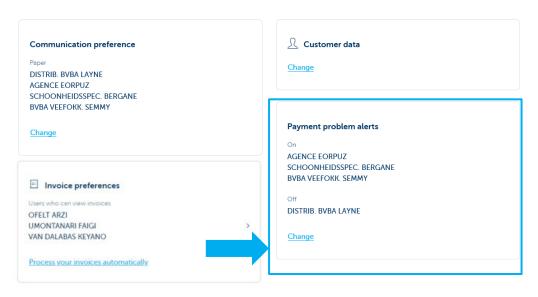




## Step 3: Click on "Change" (tile 'Payment problem alerts')



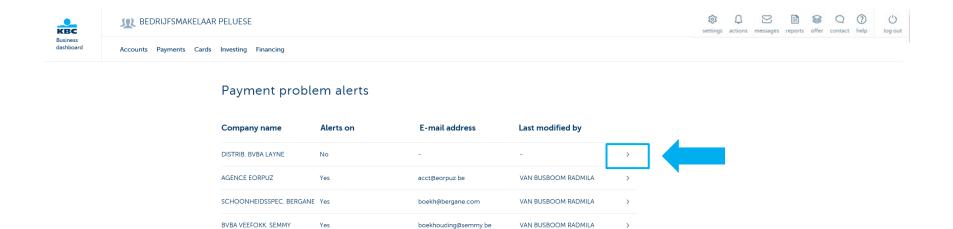
#### Communication





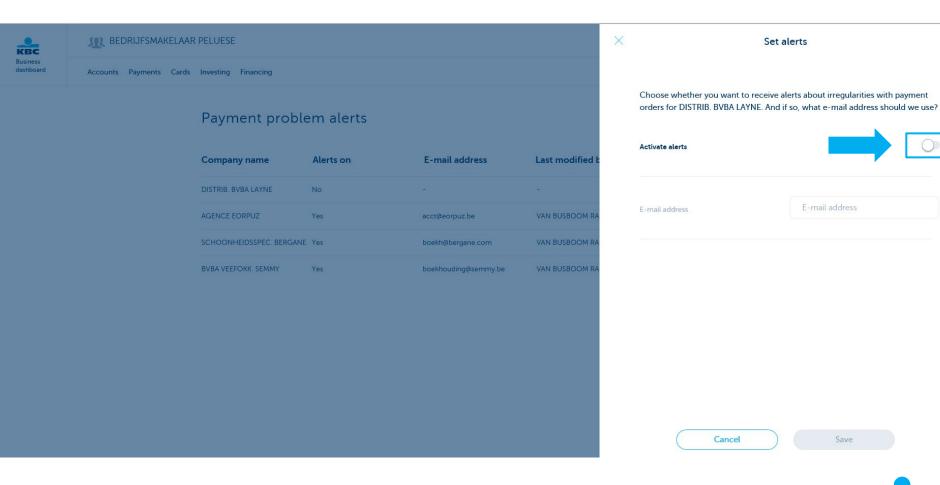
#### Public

## Step 4: Click on the **arrow** behind the company to continue.





## Step 5: **switch on** 'Activate alerts'.





Public

# Step 6: complete the e-mail and click on "Save". Only one address or mailbox can be specified for every company

